



Service Bulletin

AMERICAN HONDA MOTOR CO., INC.

1997 GL1500C LEATHER SADDLEBAGS (Hardware Replacement)

American Honda and the Auburn Leather Company have determined that some Valkyrie leather saddlebags may have been manufactured with defective metal hardware components. If the saddlebags are exposed to rain, snow, and other weather extremes, rust and corrosion may form on the hardware and rivets.

If a customer complains that the hardware on their saddlebags is rusting, visually inspect the roller and pin on the buckles, the metal d-rings, and the exposed rivets for signs of rust and corrosion. If these parts are rusting, follow the repair instructions below.

REPAIR PROCEDURE

1. Remove both saddlebags from the motorcycle. **Do not** remove the saddlebag stays.
2. Use warranty parts tags (SO975), available from Dymont Distribution, to identify the customer saddlebags with the following information: customer's name, VIN, and your Dealer Number.
3. Attach the tags to the saddlebags using the mounting holes on the back of the bags; do not attach the tags to the buckles or d-rings. Be sure the tags are securely attached to the bags to prevent them from coming off during shipping and handling.
4. Prepare both bags for shipping by wrapping them in a protective covering, such as plastic. You must place both bags in one large box and carefully pack the box with packing material.
5. Contact Auburn Leather at (502) 542-4116 (7:30 AM to 4:30 PM Central Standard Time) and ask for the **Motorcycle Products**

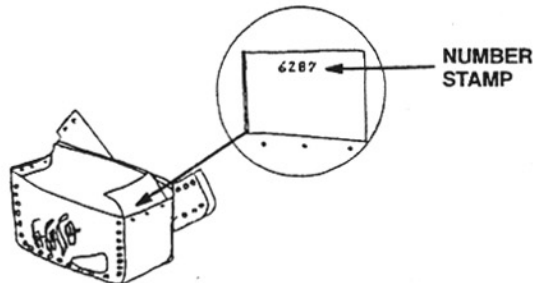
Division Manager. This person will provide you with shipping instructions and a UPS call tag. Have the following information ready when calling:

- Your Dealer Number and address
 - Contact person at your dealership
6. Ship the bags to Auburn Leather. Turnaround time for saddlebag repair is approximately 2 weeks.

This repair program will end May 31, 1997.

IDENTIFICATION

Saddlebags that have been repaired can be identified by a number stamp from Auburn Leather on the outside of the rain flap.



Discoloration or deformation of leather saddlebags due to exposure to the elements (rain, sun etc.) is considered normal wear. Leather care products are commercially available to restore bags that have been affected by wear and weather.

LABOR INFORMATION

Do not submit warranty claims to American Honda for leather saddlebag repairs. A reimbursement of \$10.00 per set of bags for handling will be automatically credited to your Balance Forward Account.

CUSTOMER INFORMATION: The information in this bulletin is intended for use *only* by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your Honda. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your Honda, or that your Honda has the condition described. To determine whether this information applies, contact an authorized Honda dealer.